



Galactica
Comfort

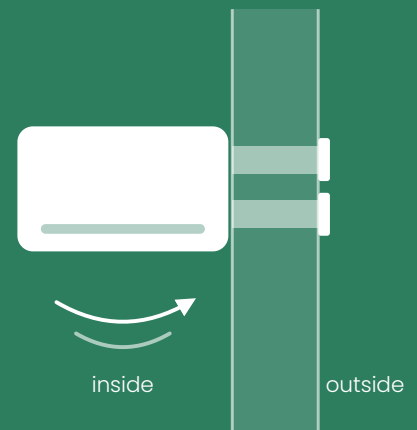
FOR YOUR HOME · JERSEY

Comfort in every season, without the outdoor unit.

A slim wall-mounted heat pump that cools in summer and heats in winter, with nothing on the outside of your home except two small grilles.

AT A GLANCE

- No condenser on your wall, balcony or garden
- Heats and cools, down to -15°C outside
- Quiet enough for bedrooms
- Around 70% cheaper to heat with than panel heaters



Galactica Comfort

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WHY IT MATTERS

Comfortable all year, without the compromises

Jersey summers are getting hotter. In June 2026 the Island recorded its highest-ever temperature, and more of us are lying awake in stuffy bedrooms. The usual answer, a split air conditioning system, isn't right for every home.

39.3°C

Jersey's record temperature, June 2026

0

outdoor units, condensers or brackets

2

small grilles are all you see outside

~70%

lower heating cost than electric panel heaters*

The problem with outdoor units

- They're often not allowed in flats, or need freeholder approval
- They can spoil the look of period and granite homes
- They can need planning permission and neighbour discussions
- They take up balcony, patio or garden space
- They need refrigerant pipework run through the house

Our solution

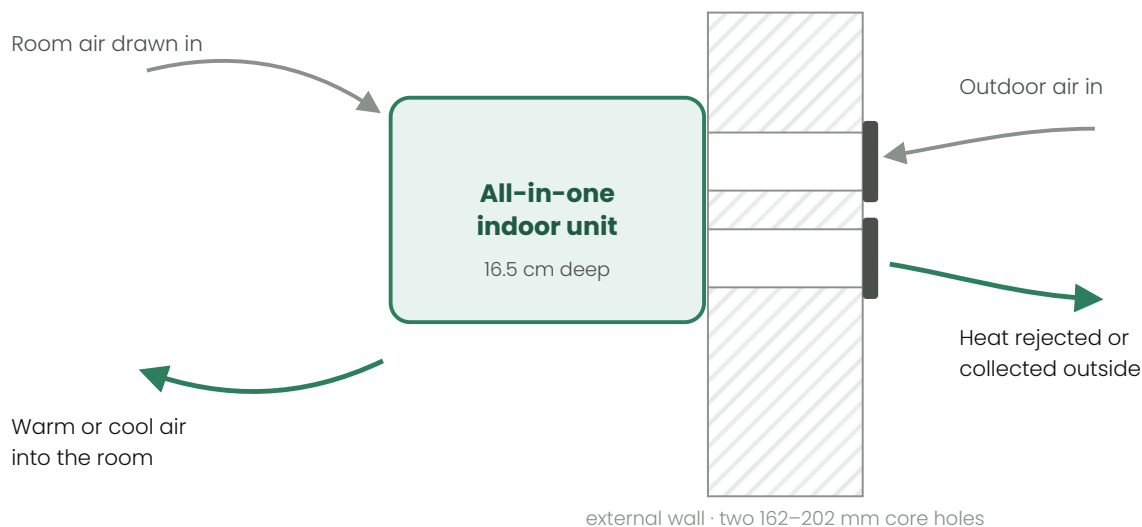
- ✓ Everything is inside one slim wall unit
- ✓ Two discreet grilles outside, which close when it's off
- ✓ No pipework, no condenser, no clutter
- ✓ Cools in summer and heats in winter
- ✓ From a leading mainstream manufacturer

* Based on the manufacturer's seasonal heating efficiency (SCOP 3.4), compared with direct electric heating at the same Jersey Electricity unit rate. See Running costs.

THE SYSTEM

How it works

It's a complete heat pump in one wall unit. Instead of sending refrigerant to a condenser outside, it draws outdoor air in through one grille and sends it back out through the other.



Key specifications

Sizes	1.7, 2.0, 2.5 and 3.0 kW class
Room size (per unit)	up to c. 30 m²
Modes	Cooling, heating, dry, fan
Heats down to	-15°C outdoors
Cools up to	43°C outdoors
Sound (quietest setting)	from 29 dB(A)
Size on the wall	approx. 1 m × 55 cm × 16.5 cm deep
Wall holes	2 × 162 mm (202 mm on largest)
Control	Remote control and Wi-Fi app

What that means for you

- ✓ **Nothing outside.** Your walls, balcony and garden stay clear.
- ✓ **Factory-sealed.** The refrigerant stays sealed inside the unit, with no pipework through your home.
- ✓ **Year-round comfort.** One unit does the job of an air conditioner and a heater.
- ✓ **Inverter-driven.** Output adjusts smoothly to the room, keeping it quiet and efficient.
- ✓ **Thick walls are fine.** It works through walls up to about 1 m thick, so it suits Jersey granite.

FOR YOUR HOME

Why homeowners choose it

It's simple to live with, discreet to look at and comfortable all year round.



Keeps your home looking good

There's no box on the wall outside, which is ideal for period properties, smart new builds and anywhere kerb appeal matters.



Better sleep

It keeps bedrooms cool on warm nights and runs very quietly on low, so it won't keep you awake.



Heating included

The same unit heats efficiently in winter and costs far less to run than electric panel heaters.



Installed in a day

Most rooms are done in a few hours: two holes, one unit and a power supply. There's no mess left behind.



Control from your phone

Use the Wi-Fi app to cool the bedroom before bed or warm the lounge before you get home.



Low maintenance

It's sealed and self-contained, so an occasional filter clean and an annual service keep it at its best.

Ideal for

- ✓ Apartments and flats, where outdoor units often aren't allowed
- ✓ Bedrooms, home offices and loft rooms
- ✓ Period, granite and listed homes (subject to consent)
- ✓ Extensions and garden rooms
- ✓ Rooms that are hard to heat as well as to cool

Sizing guide

Room	Typical choice
Bedroom or study, 10–15 m ²	Small unit
Main bedroom, 15–22 m ²	Mid-size unit
Living room, 22–30 m ²	Largest unit
Open plan, 30 m ² +	2 units

We size every room individually after a survey.

EFFICIENCY

How efficient is it?

It's a heat pump, so it moves heat rather than making it. Across a season, it delivers more than three units of heating or cooling for every unit of electricity it uses.

Type of system	Heating efficiency (seasonal)	Cooling efficiency (seasonal)	Outdoor unit?
Electric panel heater	1.0	n/a	No
Portable air conditioner	n/a	low	Hose out of the window
Our no-outdoor-unit system	3.4 – 3.8	4.1 – 4.7	None
Good wall-mounted split system	4.0 – 5.1	6.5 – 8.5	Yes, on the wall or ground

Our system's figures are the manufacturer's published SCOP and SEER across the range. Other figures are typical market ranges. A higher number is better.

The honest picture

A good split system with an outdoor unit is the most efficient way to cool a room. That's why we design and install them too. Our no-outdoor-unit system gives a little of that away in return for having nothing outside and no pipework.

In pounds, the difference is small. For a typical room it's roughly £30–£40 a year compared with a top-end split, and far less than any electric heater or portable unit.

Energy ratings

- ✓ Heating: class A across the range
- ✓ Cooling: class A to C, depending on model
- ✓ Inverter compressor with smooth, efficient part-load running
- ✓ Refrigerants: R32, or R290 on the smallest model, which has a very low climate impact

If a split system suits your home better, we'll tell you. We recommend whatever gives you the best result for each room.

RUNNING COSTS

Low cost to run, all year

Here are typical costs on Jersey Electricity's standard domestic tariff.

≈ 6.5p

per kWh of heat delivered,
against 22.2p for a panel heater

≈ 10p

an hour in typical running. Up to
about 20–23p an hour at full
rated output

≈ £24

to cool a living room through a
typical Jersey summer

Heating a typical living room for a year

Example: a room that needs 1,500 kWh of heat over the winter.



Scenario	Energy delivered	Electricity used	Our system	Panel heater
Heating at rated output, 1 hour (largest unit)	2.75 kWh heat	0.88 kWh	20p	61p
Heating, one winter (example room)	1,500 kWh heat	441 kWh	£98	£333
Cooling at rated output, 1 hour (largest unit)	2.87 kWh cooling	1.04 kWh	23p	n/a
Cooling, one summer (300 h at 1.5 kW average)	450 kWh cooling	110 kWh	£24	n/a

Assumptions. Jersey Electricity General Domestic tariff of 22.20p/kWh including GST (from 1 March 2026), with standing charges excluded. Seasonal figures use the manufacturer's SCOP 3.4 and SEER 4.1 for the largest model. The smaller models are more efficient. Hourly figures use the published power input at rated output (COP 3.12, EER 2.74). A panel heater converts 1 kWh of electricity into 1 kWh of heat. Heating and cooling demand are illustrative, and actual costs depend on your home and how you use it.

INSTALLATION

Quick, clean and simple

From the first visit to a comfortable room, we take care of everything.

1

Free home survey

We look at the room, the wall and how you use the space. Then we recommend the right size and the best position, inside and out.

2

Clear, fixed quotation

You get one price covering supply, installation and commissioning, with no surprises.

3

Installation day

We protect your floors and furniture, core two neat holes, fit the external grilles, mount the unit and connect the power. Most rooms take just a few hours.

4

Set-up and handover

We test everything, connect the Wi-Fi app, show you how to use it and leave the room clean and tidy.

5

Aftercare

We offer an annual service and local support, so it keeps running quietly and efficiently for years.

What's needed

- ✓ An external wall (up to about 1 m thick)
- ✓ A clear area of wall about 1 m wide
- ✓ A nearby power supply, which we can add if needed
- ✓ Freeholder consent for flats, or planning consent for listed buildings. We'll advise and help with both.

Spread the cost

Finance options are available through a third-party lender, so you can enjoy year-round comfort now and pay monthly.*

ABOUT US

Galactica Comfort

We're a Jersey-based heating and cooling specialist, and part of the Galactica group.

Galactica began with **Galactica Innovation**, which for 15 years has designed and installed high-end smart home technology across the Island. Galactica Comfort grew out of that work and a large project in the pharmaceutical sector, where precise, reliable temperature control was essential.

We bring the same care to every home: proper calculations, tidy installation and systems that do what we say they will.

Why choose us

- ✓ Local, and hands-on from survey to handover
- ✓ F-Gas certified (registration FGAS3017784)
- ✓ Honest advice on the right system for each room
- ✓ Heat pumps, air conditioning and smart controls under one roof

Book your free survey

Get in touch today for a free, no-obligation home survey. We're happy to show you the system working and answer any questions.

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*Finance is provided by a third-party lender and is subject to status and affordability. Terms and conditions apply. Performance figures are from the manufacturer's published data. Running costs are illustrative estimates, not guarantees. Climate figure: Jersey Evening Post, July 2026. Planning and freeholder requirements vary by property.